Sick on your holiday – what to do

Practice or emergency room

HOW CAN I FIND A MEDICAL PRACTICE?

If you have a medical problem during your holiday that requires medical attention you have two choices:

1. A MEDICAL PRACTICE NEAR YOU

The KVSH (Association of Statutory Health Insurance Physicians of Schleswig-Holstein) provides a practice-finding service under www.kvsh.de/patienten/arztsuche (or use the QR Code). This service will help you find a medical practice at your holiday location or nearby. The information provided includes the address, availability and office hours of the practice. The best way is to phone the practice and discuss your needs and further procedure.

2. EMERGENCY PATIENT SERVICE

Phone the number 116117. This service is available to patients at all hours seven days a week. You will receive the help you need quickly and in a straightforward manner. Specially trained or medically trained staff will first assess the situation, then find you a medical practice or – outside of office hours – Inform you regarding an emergency patient service near your holiday location.

CLINIC

Have you had an accident with serious or life-threatening injuries? Or are you experiencing sudden serious symptoms that seem life-threatening to you, for example a heart attack or stroke? Don’t hesitate to call the emergency medical service (ambulance and emergency physician service): 112.

Clinical emergency medical services are intended solely for genuine emergencies requiring immediate medical attention.

Male pronouns are used for better readability. Exclusion of other gender identities is not intended.